



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000454043-MSC-UKAS-ARE

Initial certification date:
13 December 2021

Valid:
13 December 2021 – 12 December 2024

This is to certify that the management system of
Abu Dhabi Islamic Bank P.J.S.C
Al Bateen Branch, P. O. Box: 313, Abu Dhabi, United Arab Emirates

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT service management system of Abu Dhabi Islamic Bank P.J.S.C supporting the provision of Managing IT support desk, implementation and support of IT Applications, infrastructure & operation services for internal customers by ADIB technology department as per Service catalogues.

Place and date:
London, 13 December 2021

For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



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Erie Koek
Management Representative



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.
www.dnv.co.uk