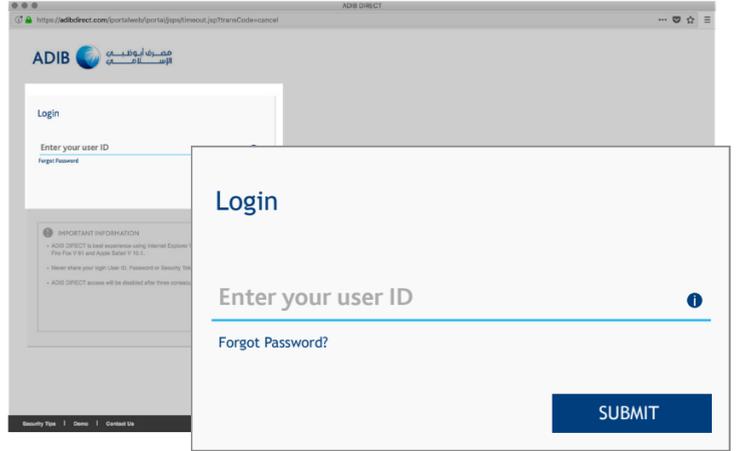


A simple guideline for current eADIB users...  
Go to <https://adibdirect.com/iportalweb/>

**1**

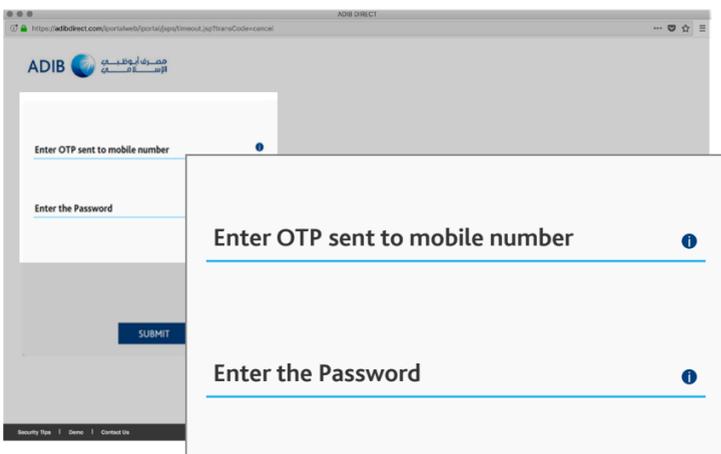
**Enter your eADIB user ID**

(In case your user ID is less than 8 characters, then you will be directed to create a new user ID with minimum 8 characters)



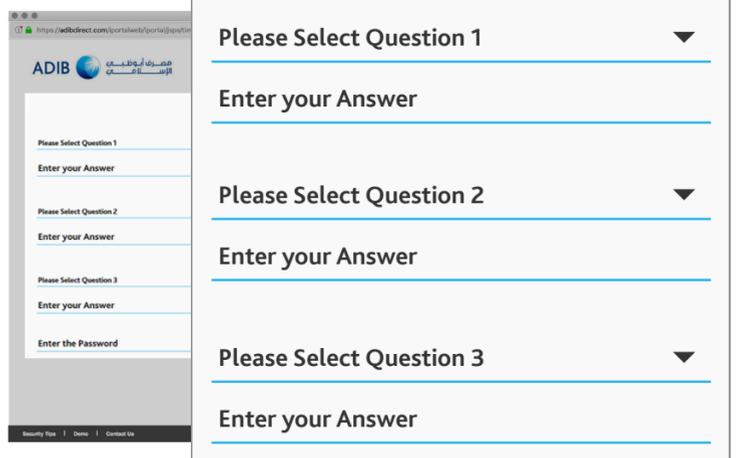
**2**

You will receive an SMS on your registered mobile with the OTP code  
**Enter OTP code along with your existing eADIB password**



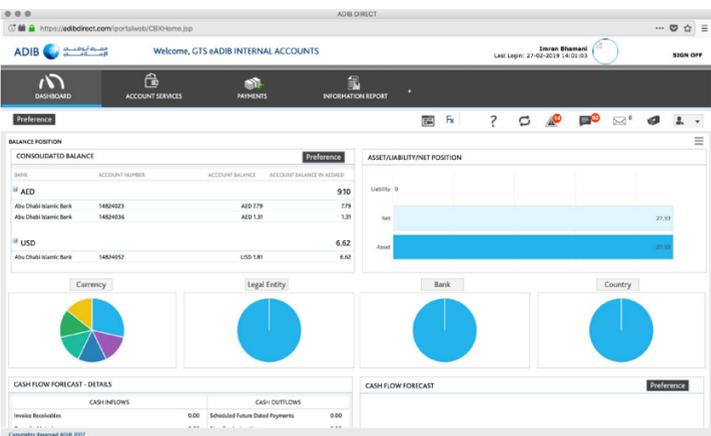
**3**

Select 3 Security Questions, then create your new ADIB Direct Password



**4**

Now, you can login by entering your User ID, New Password and answering One Security Question



For any inquiries please free to contact us as per below information:



**Wholesale Banking Customers**  
[gtbhelpdesk@adib.com](mailto:gtbhelpdesk@adib.com)

OR



**Business Banking Customers**  
**+971(2) 6578777**

**Still need more help?**

**Click here to learn how to use ADIB Direct key functions**